



Behind technical services and innovative ideas there are always people with vision. People who, with their knowledge and drive make technical success possible in the first place – people like you. As experts in HR services, ARTS assists high-tech companies worldwide within the scope of their personnel placement, deploying the best minds to create more effective and efficient processes.

Expand your professional success and become the new **IT Team Leader in Service Management**. We are looking for an open personality with outstanding leadership qualities, the courage to come up with innovative ideas and a great deal of commitment for our customer in **Hamburg!**

## Task description

- Head of the IT Service, Enterprise Architecture and Project Management team
- Establishment of the necessary ITIL processes
- Definition and development of enterprise architecture management and integration into the IT governance process
- Management of the pool of qualified project managers
- Takeover of the management of major projects
- Preparation of documentation in English

## Requirements

- Completed studies in (business) informatics, alternatively training as an informatics specialist or informatics clerk
- Several years of professional experience in leading ITSM or EAM teams and in project management
- Many years of experience in managing large projects on the basis of PRINCE2 or SCRUM
- Certification in PRINCE2 and as Scrum Master as well as experience in the implementation of an EAM system
- Experience in handling ITIL, ideally with existing certification
- Very good knowledge of German and English
- Willingness to travel in an international environment

## Our Services

- Varied range of tasks with a high degree of personal responsibility
- Over-tariff salary, holiday pay, voluntary Christmas bonus and bonus payment
- Subsidy for company pension plans with special contribution dependent on results
- Location-specific promotion of capital-forming services and job ticket
- Company events (summer party, company runs, EuroEyes Cyclassics, football tournament)
- Fitness studio cooperation
- Free drinks (coffee, tea and fruit)

Hamburg | 3851

## YOUR CONTACT

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## APPLY NOW



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