

SERVICE TECHNICIAN ONSITE SUPPORT (M/F/X)



ARTS

Experts from within all sectors work together at ARTS to tailor make innovations, today. As experts in engineering and production services, engineering consulting and HR services, more than 500 ARTS employees at 25 project sites support high-tech companies to realise their projects to a high level of expertise on a daily basis.

Start as **Service Technician Onsite Support** in **Hamburg**. Convince our customers with lots of ambition and initiative and meet the challenges with sovereignty and an innovative approach.

Task description

- Implementation of the Onsite Support MS Windows Clients (Notebook, Desktop)
- Working with MS Office and customer-specific software as well as the production environment
- Support in IMAC Request Support
- Network and server support VoIP
- Service coordination and operational control

Requirements

- Completion of technical training
- Very good knowledge of Windows 7/10, Microsoft Office 2007-2016
- Experience in the areas of service coordination and deployment control as well as 1st and 2nd level on-site support
- Good knowledge of Outlook and basic knowledge of networks (CISCO), WAN, LAN, DHCP, DNS, WLAN
- Knowledge of Cisco telephony, Lotus Notes & Sametime or Lenovo (NB+PC+Tablet) is desirable
- Good command of English
- Participation in regular on-call services, also at weekends

Our Services

- Exciting tasks in an innovative working environment
- Modern workplace
- Above-average and performance-related pay
- Over-tariff surcharges and allowances
- Open and friendly working atmosphere

Hamburg | 3810

YOUR CONTACT

Duygu Bedarf
Office Hamburg

ARTS
Hein-Saß-Weg 19

21129 Hamburg

Germany
duygu.bedarf@arts.eu
+49 (0) 172 / 155 29 83

APPLY NOW



arts.eu